

Signal Enhance Entity Agreement (Hardware)

Effective Date: 3.18.25

Version: 2e.318.2025:1.5.0

1. Commercial Use License

Entities using Signal Enhance hardware in commercial environments (e.g., deployments at scale, resale with services, product integrations, or installations for clients) must hold a valid commercial use license from Signal Enhance.

This license grants:

- Legal use of our hardware in client-facing or monetized scenarios
- Permission to build commercial platforms on top of our open-source firmware (within licensing boundaries)
- Priority support options (subject to agreement tier)

Licensing does not permit cloning, branding, or reengineering of the hardware for resale as your own.

2. Intellectual Property & Platform Integrity

You may integrate Signal Enhance hardware into your infrastructure, but:

- The core designs, firmware, and schematics remain the intellectual property of Signal Enhance
- Reproducing our PCB layouts, firmware binaries, or packaging for public sale without permission violates this agreement

We support building with our hardware, not copying it.

3. User Protection Responsibilities

If you are redistributing or installing Signal Enhance Devices for end users (e.g., clients, customers, or employees), you are responsible for upholding our privacy standards on their behalf.

This includes:

- Not injecting telemetry or ad systems into the firmware
- Not collecting or selling personal user data without their consent

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- Ensuring users are clearly informed of who manages their data

Signal Enhance Devices do not collect or transmit personal data by default - and we will never enable advertising, tracking, or data monetization from the platform.

4. PII & Entity Data Collection

Due to the nature of business relationships, we will collect personally identifiable information (PII) from Entity representatives for:

- Licensing and legal compliance
- Support and contract execution
- Product ordering, tracking, and inventory control

Retention Policy:

- This data is retained for a minimum of five (5) years, or longer if required for legal or compliance reasons.
- Data will not be deleted until the business relationship is fully closed and inactive for at least 5 years.
- Deletion must be explicitly requested in writing by an authorized representative after the retention window.

We do not sell this information, and we do not use it for advertising. It is stored securely and used strictly to manage and fulfill our relationship with your organization.

5. Warranty & Commercial Support

Entity purchases come with a 1-year limited hardware warranty, covering manufacturing defects only.

The warranty is void if:

- Hardware is modified beyond spec (including overclocking, unauthorized MOBO changes, or re-soldering components)
- Damage is caused by electrical overload, firmware mismanagement, or environmental conditions beyond normal use

We offer custom repair and service contracts for licensed commercial clients. Terms vary by agreement level.

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6. Security & Updates

We design all hardware and firmware to minimize data exposure and attack surface.

You are expected to:

- Follow best practices in network and physical security
- Manage third-party access responsibly
- Update deployed devices when critical patches are released

Open-source firmware patches may be available through community or Signal Enhance channels - usage is at your discretion.

7. Export & Compliance

You agree to comply with:

- U.S. and international export laws
- Sanctions and import restrictions
- Local data handling and privacy laws where you operate

You are responsible for ensuring downstream compliance when deploying hardware globally.

8. Agreement Revisions

This agreement may be updated to reflect legal or operational changes.

The latest version will be published at:

<https://signalenhance.com/legal>

Continued use of Signal Enhance hardware in a commercial context implies acceptance of the latest terms.

9. Contact & Licensing

Email your commercial representative for more information.

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To obtain a license, please visit our website: <https://signalenhance.com/commercial-relations>